

West Chester Public Library Strategic Plan 2026–2029 (Summary)

The West Chester Public Library Strategic Plan (2026–2029) outlines a roadmap to strengthen community impact, enhance patron experience, and ensure long-term sustainability. Guided by its mission to provide equal access to information and its vision of building an engaged community, WCPL focuses on four key priorities.

Community Engagement: Position the library as the heart of the community through partnerships, outreach, advocacy, and creating a welcoming third place.

Patron Experience: Deliver exceptional service by improving accessibility, customer service, facilities, volunteer engagement, and technology.

Knowledge & Inspiration: Expand programming, promote digital resources, and maintain relevant, diverse collections for all ages.

Capacity Building: Strengthen financial stability, diversify funding, invest in infrastructure, and develop board leadership.

The plan includes measurable goals such as increasing program attendance, expanding outreach, improving patron satisfaction, and maintaining financial health. It reflects WCPL's commitment to serving a diverse and growing community while adapting to future needs.

To receive a copy of the full Strategic Plan, please contact our Board President.